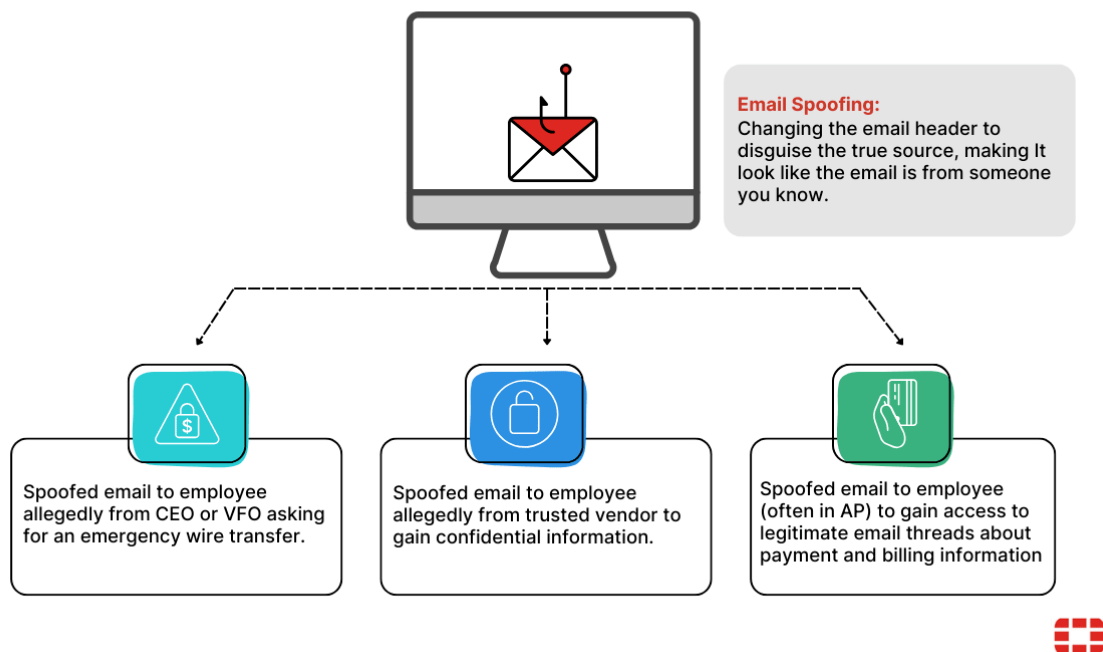


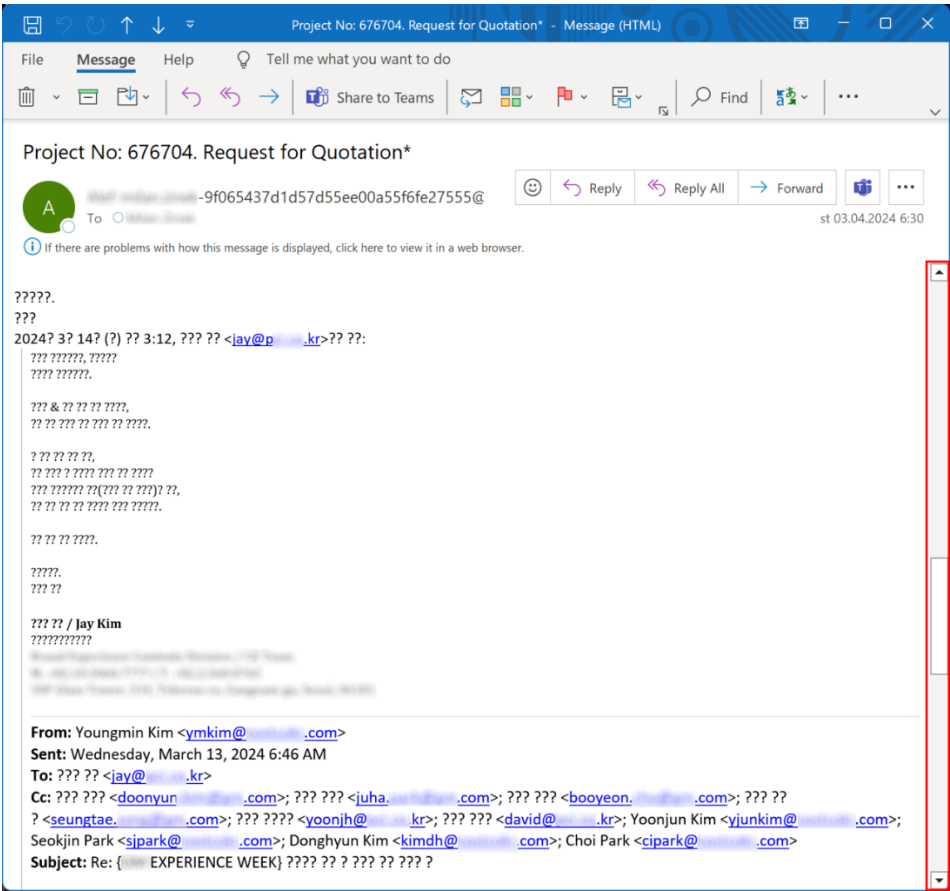
Here are a collection of recent attacks (generated by AI for training purposes).  
If you look carefully then

## 1 Phishing via Email Chains & Hijacked Conversations (VERY common right now)

### What Is Email Spoofing?



What does it look like?



**From:** Susan Fry [<mailto:sfry@yourcompany.com>]  
**Sent:** Tuesday, January 9, 2018 9:25 AM  
**To:** Hamil, James <james.hamil@yourcompany.com>  
**Subject:** Please handle ASAP

– External email. Forward any suspicious emails to [bad@yourcompany.com](mailto:bad@yourcompany.com) –

Hi James,

I’m currently tied up in a meeting for the next six hours, but we have a vendor saying we’re late on paying an invoice. Can you handle the attached ASAP? I can’t take calls, so just email me if you have questions.

Susan Fry  
Chief Operating Officer  
[sfry@yourcompany.com](mailto:sfry@yourcompany.com)

*Sent from my iPhone, please excuse typos*

### ● Real-life example

An attacker compromises **one real mailbox** (often via password reuse).

They **reply inside an existing email thread** so it looks genuine.

Example:

“Hi, can you quickly check the attached updated drawing before today’s deadline?”

Halfway through the email chain:

- First emails: john.smith@company.co.uk
- Later reply: john.smith@company.co.uk  
(The “a” is a different Unicode character — visually identical)

Or:

- @company.co.uk becomes @company-uk.co



### What users must watch for



Email thread suddenly:

- Asks for **urgent action**
- Includes a **new attachment or link**
- Mentions **payment, drawings, credentials, or access**



Red flags:

- Sender address **changes slightly mid-thread**
- Attachment type changes (PDF → ZIP → HTML)
- “Sent from iPhone” on messages that normally aren’t



### What to do

✓ Hover over sender email every time

✓ If urgent or unusual → **verify via Teams / phone**

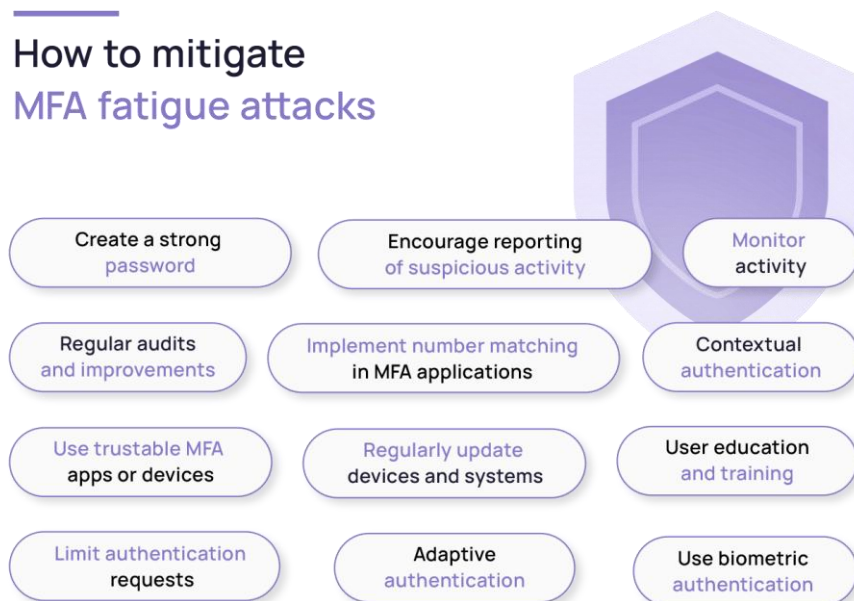


Never open attachments just because it’s “part of a thread”


---

## 2 Fake Password Reset / MFA Prompts Outside Normal Cycles

### How to mitigate MFA fatigue attacks



### What does this look like?

Microsoft account password reset  Inbox x


Microsoft account team <account-security-noreply@accountprotection.microsoft.com>  
to me ▾

5:17 AM (

Microsoft account

### Password reset code

Please use this code to reset the password for the Microsoft account [Em\\*\\*\\*\\*\\*@hotmail.com](#).

Here is your code: 

If you don't recognize the Microsoft account [Em\\*\\*\\*\\*\\*@hotmail.com](#), you can [click here](#) to remove your email address from that account.

Thanks,  
The Microsoft account team



### ● Real-life example

User gets:

- “Your password expires today”
- “Unusual sign-in detected”
- “MFA reset required”

But:

- It's **not** password-change week
- They weren't trying to log in
- The link goes to a **perfect Microsoft look-alike**

Attackers then:

- Capture the password
- Prompt for MFA
- Log in immediately

### 👁️ What users must watch for

▶ Password or MFA prompts when:

- You didn't request it
- It's **outside the normal monthly cycle**
- The link asks you to log in **again**

▶ URLs like:

- microsoft-secure-login[.]com
- office365-verify[.]net

### 🛡️ What to do

✓ **Never** click login links in emails

✓ Go directly to:

- portal.office.com
- your normal company login bookmark

✓ Report MFA prompts you didn't initiate **immediately**

### 3 Supplier / Finance Impersonation (Engineering firms are targets)

What does this look like?



**From:** Accounts <accounts@knownsupplier.com>

**To:** Accounts Payable <ap@recipientorg.com>

**Subject:** [Change of bank details](#) financial content

**Attachments:** invoice.16.21.pdf

Hi Devon,

Due to a change in our accounts system, we have changed our bank details as follows:

[Account number: 1241249123](#) financial content

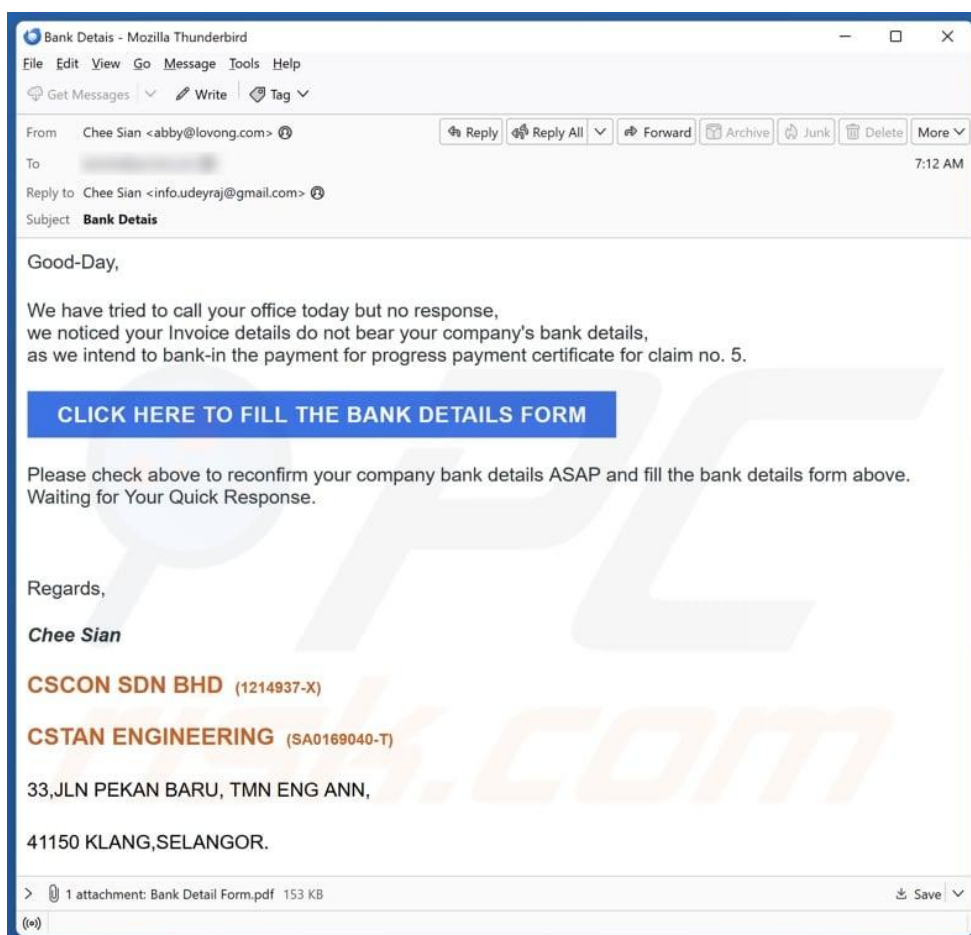
Please [direct payment](#) financial request for the invoice attached and all future invoices to the new account.

Regards,

Sam

**Accounts Receivable**

Known Supplier



supportdesk@andisa.net | 01423 290029 | www.andisa.net

## ● Real-life example

Email claims to be from:

- A materials supplier
- CAD / software vendor
- Sub-contractor

“We’ve changed our bank details — please use the new account from today.”

The invoice looks real.

Logo, formatting, even previous invoice numbers copied.

## 👁️ What users must watch for

▶ Any email asking to:

- Change bank details
- Re-pay an invoice
- Use “new” payment info urgently

▶ “This must be processed today”

## 🛡️ What to do

✓ **Bank changes ALWAYS verified by phone**

✓ Never trust bank changes by email alone

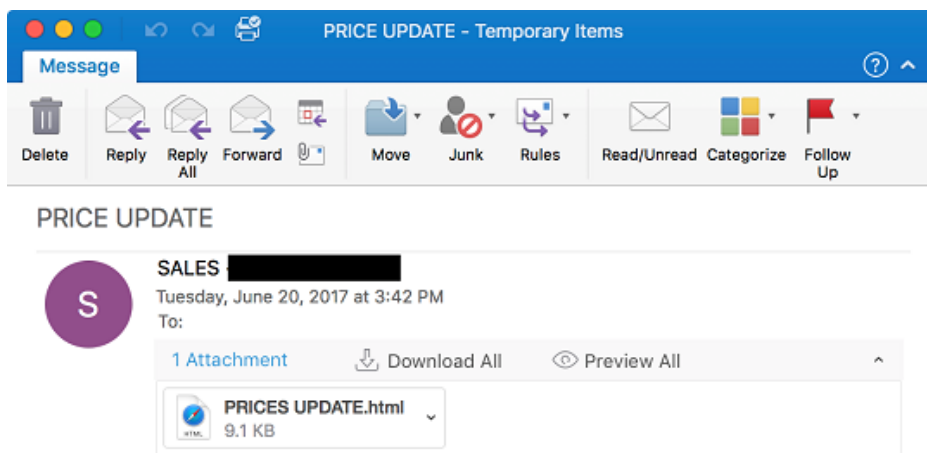
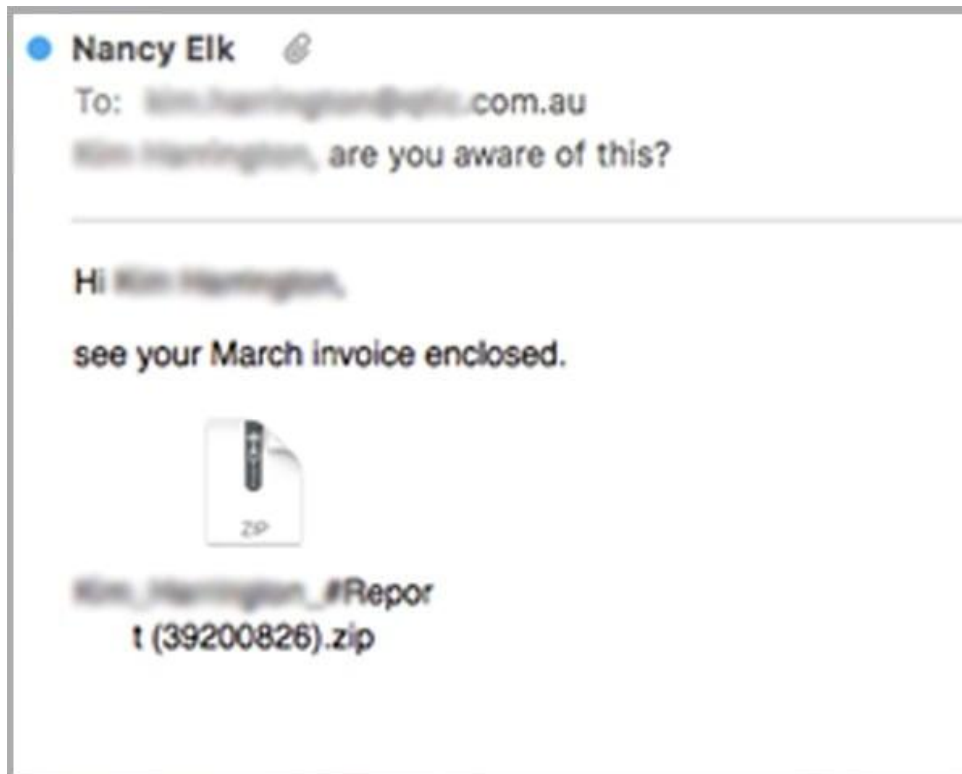
✓ Finance should already have a call-back rule

✓ Always check with a colleague for a second set of eyes

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## Malicious Attachments Disguised as “Drawings” or “Specs”

What does this look like?



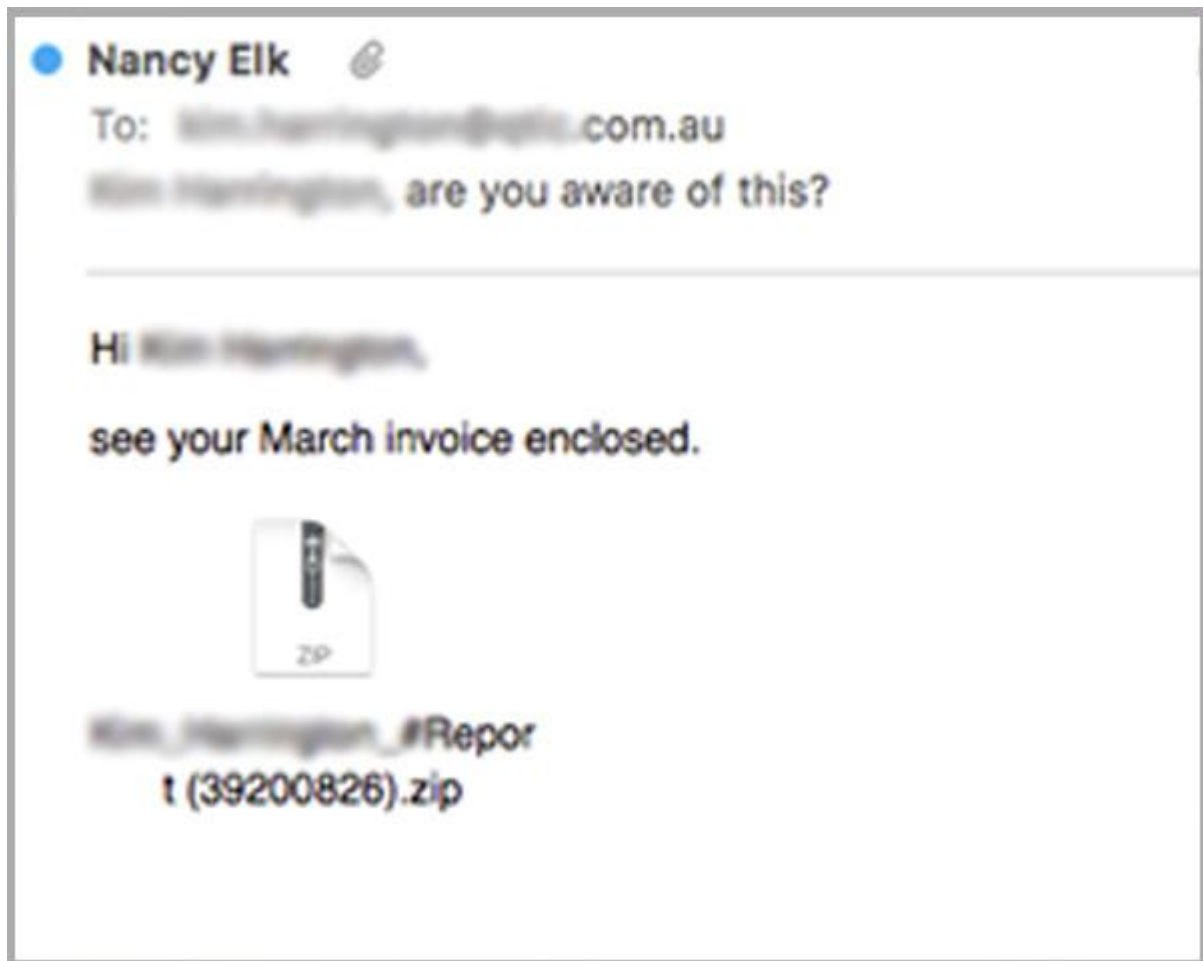
DEAR CUSTOMER,

PLEASE FIND THE ATTACHED UPDATE ON OUR PRICES.

THANKS.

supportdesk@andisa.net | 01423 290029 | www.andisa.net





### ● Real-life example

Attachment named:

- Drawing\_Revision\_7.zip
- Specs\_Updated.html
- Quote\_Confirmed.iso

User opens it → sees a fake login page or malware runs silently.

HTML files are especially dangerous — they open **locally** and steal credentials.

### 👁️ What users must watch for

▶ Attachments ending in:

- .zip
- .html
- .iso
- .img

▶ Attachments requiring you to:

- “Enable content”
- “Sign in to view”

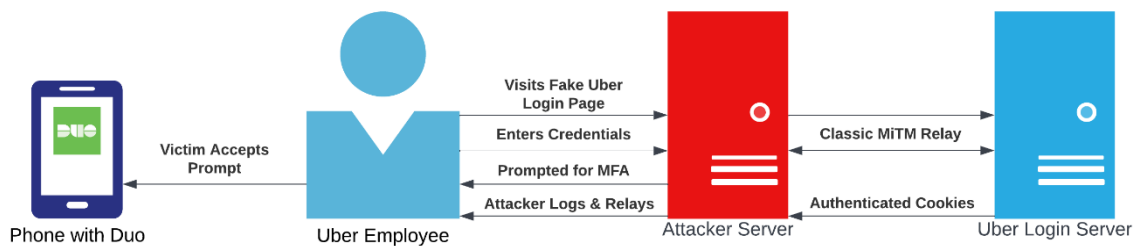
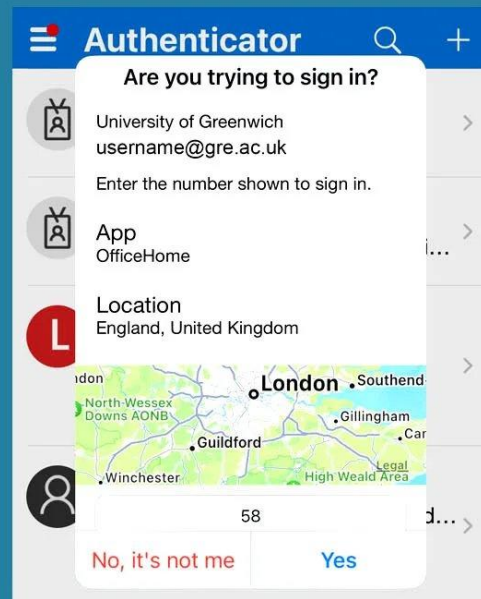
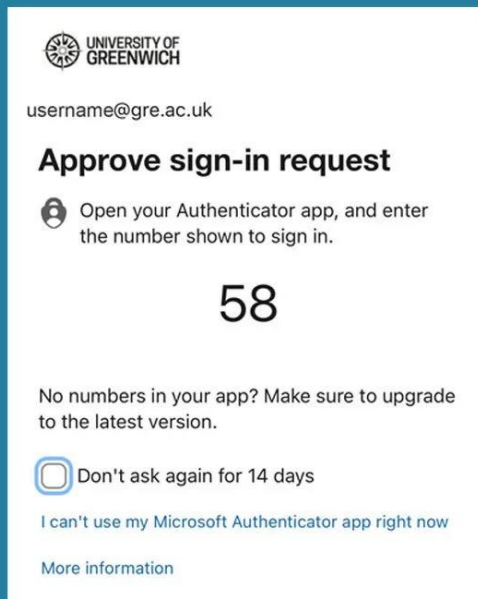
### 🛡️ What to do

✓ Treat unexpected attachments as suspicious

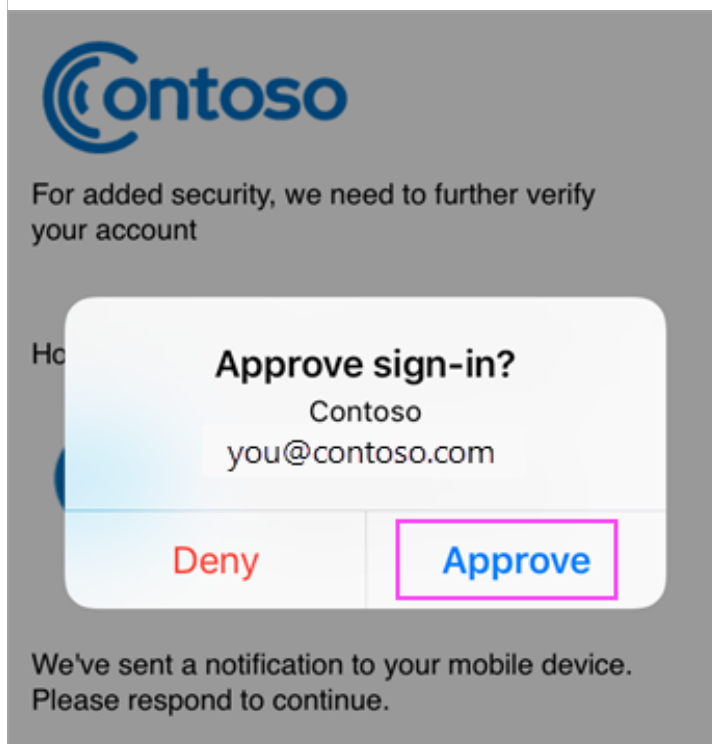
✓ If in doubt → ask IT before opening

✗ Never enter passwords into files

## 5 MFA Fatigue & Push Bombing Attacks



@BillDemirkapi



supportdesk@andisa.net | 01423 290029 | www.andisa.net

### ● Real-life example

Attacker already has your password.

They spam MFA requests until the user presses **Approve** just to stop the notifications.

### 👁️ What users must watch for

🚩 Repeated MFA prompts when:

- You are NOT logging in
- They arrive late at night or early morning

### 🛡️ What to do

✓ **Never approve unexpected MFA**

✓ Report immediately — this means your password is already compromised

✓ IT can block and reset before damage occurs

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### 🧠 One-Minute Rule to Teach Users

**If it's urgent, unexpected, or asks for credentials — stop and verify.**

**Always pause if:**

- Someone pressures urgency
  - Login is requested unexpectedly
  - Payment details change
  - Attachments aren't expected
-